#### Dallon Jarman

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### **Education**

## NORTHERN ARIZONA UNIVERSITY

B.S | Software Engineering / Cybersecurity. 3.9 GPA

Flagstaff, AZ August 2022 - May 2026

CORONA DEL SOL

3.8 GPA

Tempe, AZ

August 2018 - May 2022

**Experience** 

# Northern Arizona University IT Technician

Flagstaff, AZ August 2022 – Current

• Installed and configured hardware and software for over 1000 computers, ensuring optimal performance

- and security.
  Troubleshot and resolved network connectivity issues, minimizing downtime and maintaining productivity
- for 5000+ students and employees.
  Implemented backup and disaster recovery solutions, resulting in a 50% reduction in data loss and
- Implemented backup and disaster recovery solutions, resulting in a 50% reduction in data loss and improved business continuity.
- Provided technical support and training to end-users, resulting in improved efficiency and user satisfaction.

# Preferred Foot and Ankle Specialist Network Technician

Chandler, AZ

May 2022 – August 2023

- Established and maintained computer and camera systems with utmost precision.
- Successfully executed a project involving the installation and configuration of a robust network consisting of more than 50 ethernet ports, 20 computers, and 10 cameras for a local business.
- Proficiently conducted OS installations, software installations, connectivity tuning, general maintenance, and other essential tasks to ensure the stability and optimal performance of systems.
- Delivered exceptional in-person and phone-based technical support to faculty members, effectively troubleshooting and resolving issues promptly.

# Classes

- **CS249 Data structures**: Design and implement techniques of abstract data types such as sets, lists, trees, heaps, and graphs as well as going over sorting algorithms such as Quick Sort and Merge Sort.
- **CYB310 Malware analysis**: Teaches debugging and disassemblers on Windows to reverse engineer malicious malware.
- **JUS110 Introduction To Criminal Justice:** Provides a overview of the U.S Criminal Justice Systems as well as criminal law and crime in America.

## **Skills & Interests**

## **Skills:**

• Troubleshooting, Network administrations, Hardware Repair, Customer service, Service-now, C, C++

## Clubs:

- Association for Computing Machinery Club: Grow your network and provide resources to secure internships.
- Computer Science Club: Explore innovative technologies and gain hands on experience through coding projects.